

Gregory Crawford

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Highly motivated and detail-oriented worker with previous experience in customer-facing roles. Excellent communication and problem-solving skills, with a strong ability to work under pressure.

EXPERIENCE

Help Desk Level 1 (May 2022 - July 2022)

Vinali Staffing

- Managed a high volume of customer queries and resolved issues in a timely manner.
- Responded to and resolved technical issues with strong analytical and troubleshooting skills.
- Clearly and effectively communicate information to others, providing them with the answers they needed.
- Collaborated with diverse groups including students, staff, and faculty.

IT Help Desk (November 2017 - July 2021)

Gerold Moving

- Resolved issues related to computers running the Windows operating system, as well as with Microsoft Office 365 software and services.
- Provided technical support, including malfunctioning software and networking issues.
- Took apart and put together computer systems to identify and fix problems with individual parts or components.